

Newsletter Spring 2021



Editorial

The collection and billing of consumption data has become complex. It is required that the metering data be available to the customer on a monthly basis. In addition, the data must be transmitted in encrypted form, i.e. securely, from the metering device to the end customer and his/her operating software. As a consequence, walk-by readout and transfers to an ftp server are models which will be discontinued.

The new gateway Superlink-C and the associated cloud solution Sonexa simplify your processes enormously. The gateways are automatically connected and the device keys are securely transmitted to the Service provider or operator without any intermediate steps. Several radio technologies are available in the gateway to read the electronic devices (e.g. heat cost allocators and water meters) easily and regularly.

Screw a gateway to the wall, press a button, that's it; We take care of everything else for you. Personally, I was thrilled when Sonexa and the new Superlink-C gateway were presented to me recently. In my point of view, the 3S (System - Solution - Software) package is a big step for you and also for Sontex. Let's open the door to the digital future together! I'm keeping my fingers crossed that you stay healthy!



Olivier Carnal

General Manager

New Product

Electronical water meter Superaqua 1

The Superaqua 1 series of compact electronic water meters consists of both single-jet and multi-jet meters for measuring capsules of the latest generation. The meter is impressive due to its incomparably high measurement quality and extremely low start-up. It is used in submetering, home automation and local and long-distance water supply systems to measure the consumption of cold and hot water for individual billing. The Superaqua 1 is available in different versions.

It measures water volume in the range of +0.1°C to +90°C and meets the requirements of the European Measuring Instruments Directive (MID) 2014/32/EU and the International Organisation of Legal Metrology OIML R49. All devices are available with either OMS - or Sontex radio, and LoRaWAN starting from fall 2021. The Superaqua 1 will be available from Q3 2021.



Solutions

Software Superprog

Superprog is a new cross-device software solution from Sontex for device configuration. It will remove the need for device specific Prog* software for new devices by allowing the configuration of different device types with just one application software to install.

The user interface is designed to utilize the same overall structure and similar layout and UI-components for all supported devices, making the software easy to learn. As each device type will still have its own custom-made user interface, the user interface stays clean and hassle free to use. Only the necessary parameters and options for the current device are presented which will guide the user intuitively through the configuration process.

Modular design makes the Superprog future proof, allowing clean and easy addition of new features and new device types. Your investment in Sontex devices is guaranteed to have modern and feature-rich configuration software for the full lifetime of your devices. The software will be available in two variants: Superprog Windows for PC or tablet and Superprog Android for smart phones. Windows version allows full configuration of supported devices and has a rich set of communication methods to connect to the device while Superprog Android is focused on the most common tasks and regularly used parameters on NFC connected devices.



Inside Sontex



Name, surname: Patrick Bucher

Number of years at Sontex: 15 years

Position: CTO (Chief Technology Officer)

Hobbies: Climbing, mountain biking

My contribution to the environment: I have replaced all the lighting in my house with LED technology and switched our heating system to a geothermal heat pump. I recycle my waste as much as possible.

Why Sontex: Sontex is a company with values that I identify with. Its products allow you to control your energy consumption and thus contribute to its reduction, which is what I like. I also appreciate working in a company where the products are entirely developed and produced on the same site.

My contribution to Sontex: In the position I hold at Sontex, I have the chance to participate in the evolution of the company in the choice of technologies and strategic decisions. It is a great motivation to contribute to the daily progress of the various development projects of Sontex.

My personal slogan: Taking a step back allows you to see a wider perspective (the bigger picture) and move forward more effectively

Ares spa talks about Sontex



We got to know the company about three years ago, thanks to Dr. Fiorini, for whom we have great respect. Today, we consider Sontex not just as a supplier, but as a partner, thanks to the relationships that the entire organization has built with us and strengthened over time.

What binds us is the fruitful collaboration that we have--above all in the speed and competence of the answers to our questions; in the availability and punctuality of the assistance service; and finally, in the foresight of the General Management ready to understand and even anticipate our needs.

As far as the product range is concerned, we have installed Superstatic 440 meters in several of our condominiums as accounting tools for the energy services we offer. Thanks to the development of Sontex technologies, we are adapting our fleet of heat cost allocators to the new European directive that requires monthly consumption readings. Thanks to the concentrators, the consumption is sent to the Sontex portal on a monthly basis, which a transparency and continuous monitoring of the devices.

Exhibition

If health directives allow it, Sontex Deutschland GmbH will be present at the Heiko 2021.

Visit us in Kassel from 05.10. - 06.10.2021

<https://heiko-kongress.de/>



Hello from Germany



Marc Swoboda

General Manager Sontex Deutschland GmbH

The training competence center of Sontex Germany now offers training courses in the area of submetering, products, wireless technologies and intensive training courses in the area of heat meters and heat cost allocators.

Due to the current situation (Covid-19 pandemic), these trainings will take place either via Microsoft Teams or in small groups as presence training.

We would be happy to create an individual training concept tailored to your needs.

If you are interested, please get in touch with your direct contact person.

Ciao from Italy



Emanuele Fiorini

General Manager Sontex Italia Srl

Our growth is continuing thanks to the confidence of our clients. The Rome office was inaugurated a few weeks ago to consolidate our presence in the market. We are tirelessly working to continue being the protagonists of the future, close to our customers with advanced technologies and services.

We will soon present a radio central capable of receiving either Sontex or wM-Bus radio telegrams. Our goal is to have efficient solutions in order to acquire new projects and to win the challenges of tomorrow.



Sontex SA
Rue de la Gare 27
CH - 2605 Sonceboz

Tel: +41 32 488 30 00

sontex@sontex.ch

[Products](#)

[Solutions](#)

[Applications](#)

This e-mail was sent by marketing@sontex.ch
[Unsubscribe](#)

© 2021 Sontex SA