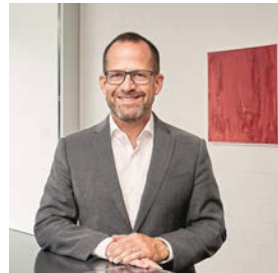


Newsletter N°2 - 2022



Editorial

The pandemic kept us busy for two years and severely restricted our social contact: very few customer visits, no trade fairs, but many interactions via various virtual channels shaped our daily lives. Nevertheless, even if the digital world increases efficiency in the short term, it is against human nature in the long term. We want to move freely, experience something together and meet in a simple way. It's back: the time for unrestricted travel, meetings without masks and direct contact. It is also a great pleasure and a great satisfaction for Sontex to be present again at trade fairs, to present our innovations of recent months and to benefit from face to face interactions with our partners. What was planned for the beginning of the year had to be postponed to the summer all the same, but the two fairs (E-world in Essen and the MCE in Milan) took place in June. Unfortunately, I was unable to be there in person due to my long-term vacation plans, but I met enthusiastic colleagues who reported many meetings and constructive conversations. I am very happy that we can now see each other more often and shape the future together. Although uncertainty still lingers after years of restrictions, the joy of the new normal prevails. Hope this situation lasts a very long time!



I wish everyone who still has a holiday ahead of them days of relaxation and many exciting encounters!

Olivier Carnal
General Manager

New Product & solutions

LoRaWAN

Good accessibility of the end devices, high network security and end-to-end data encryption are convincing more and more users of LoRaWAN®. It is therefore not surprising that LoRaWAN® is on the upswing across Europe and that the geographical coverage is becoming more and more extensive. In order to meet the increasing demand for LoRaWAN® products, Sontex is constantly expanding its product portfolio.

Starting with the thermal energy meters of the Supercal 739 and Superstatic 749/789 series and the LoRaWAN® radio module Supercom W2-L for Elster water meters (which are already available), Sontex will launch a bunch of other LoRaWAN® products by the end of 2022. This expanded product range will include the new heat cost allocator Sontex 878, the water meter Superaqua 1, the pulse to LoRaWAN® converter Supercom P, the LoRaWAN® module for the Supercal 5 calculator and a LoRaWAN® radio module Supercom W1-L for Modularis water meters.

All devices are characterized by the fact that telegram content and transmission intervals can be configured in a customer-specific manner. The desired configuration must either be specified when ordering or can be carried out later using the Superprog software. A distinction is made between long telegrams, which are sent with spreading factors SF7 - SF9, and short telegrams, which are sent with spreading factors SF10 - SF12 according to the set transmission intervals. The selected spreading factor depends on the accessibility of the end device and is assigned automatically by the system. In addition to uplink communication (terminal device sends data), downlink communication (terminal device receives data) is also possible. The contents of the telegrams are device-specific.

With the flexible configuration options, Sontex gives the customer maximum customization options with regard to the data to be transmitted and the service life of the end devices. With the Sonexa platform, Sontex also offers customers the option of processing and displaying LoRaWAN® data. If required, LoRaWAN® gateways can also be obtained from Sontex.

Sontex is a member of the LoRaWAN® Alliance.

Inside Sontex



Name, surname: Pierangelo Ciccolepre

Number of years at Sontex: 3 year

Position: Commercial clerk apprentice

Hobbies: playing Tennis, shopping, traveling

My contribution to the environment:

and as much as possible, I try to use my bike or the train for my trips. I segregate my waste

Why Sontex: Initially, I didn't really know Sontex when I arrived. And over time, I have really understood that Sontex is innovative and modern in the way it manufactures products. I think it's great to have a company like this here in Sonceboz and in the region.

My contribution to Sontex: I contribute to the good of the company through my optimism, my motivation and always trying to find something positive in every situation.

My personal slogan: Always see the glass half full. There is always hope in any situation.

Bautechnik talks about Sontex

bautechnik®

Sontex offers a wide range of metering devices with innovative solutions to the market. Unlike many competitors, Sontex manufactures its own meters as well as electronic assemblies. Production at the Swiss location guarantees the highest quality and reliability standards.

In addition to product quality, Bautechnik puts a lot of importance on the establishment of a serious and long-term partnership focused on an innovative and sustainable future. The excellent cooperation was facilitated by the exceptional organization of the Italian daughter company, which accompanied us well in all phases from the very beginning: from pre-sales to commissioning and after-sales service.

For the future, we are confident that together, we will be able to further strengthen the presence of the Sontex brand in our market.

Hello from Germany



E-World energy and water 2022 is the leading trade fair for the energy sector.

E-world is the largest energy trade event in Europe and is jointly organized by conlenergy and Messe Essen. It welcomed 736 exhibitors from 27 nations and around 15,000 registered trade visitors.

Sontex was present everywhere, e.g. for Systems Technology, System Solutions as well as for our Sonexa solution, under the motto "three systems, one solution".

Throughout the three-day event, our stand was visited by customers and interested parties who were enthusiastically advised by our team. A solution for every application. However, the most striking questions from our visitors were regarding solutions for LoRa and the possibility of connecting our system environment to a smart meter gateway via a CLS connection.

The meeting with the BSI (Bundesamt für Sicherheit in der Informationstechnik) on the topic of connecting our solution to an SMGW was a complete success for us. We are already working on the implementation of the requirements and the technical guideline TR-03109-5 so that we will have a solution by 01.12.2022.

Marc Swoboda

General Manager Sontex Deutschland GmbH

Ciao from Italy



A few days ago, the MCE fair in Milan ended. We are very satisfied with the event and the contacts we gathered. Despite the summer period, we had the pleasure of meeting many people at our booth. The fair is a unique opportunity to talk about the present, to discuss future plans and to build strong relationships.


We dedicated a lot of space to new products so that everyone could tangibly experience the result of our research. Installations of the first allocators with LoRa transmission (model 878) will begin in the coming weeks.

We are proud to be among the first in Italy to promote this technology in the residential sector.

Emanuele Fiorini

General Manager Sontex Italia Srl





your link to innovative metering

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